

**Wednesday 12th September**  
**10.30-11.15**

Can Scottish FM plot a new value-driven path for the sector?

*Panel:*

*Mark Whittaker, Business Development Manager at Integral UK (part of JLL)*

*Sandy McNaughton, BIFM Scotland chair*

*Andrew Dack, Group Sales Director, PTSG*

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From FM to workplace: What does this change mean for FM practitioners?

*Chris Hood, Director of Consulting EMEA, Advanced Workplace Associates*

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The Office is dead - Long live the Office

*Bertie van Wyk, Workplace Specialist EMEA, Herman Miller*

**Wednesday 12th September**  
**14.15-15.00**

Making sense of big data and IoT technology

*Stuart Ruthven, Business Projects Manager, Key FM*

**Wednesday 12th September**  
**15.15-16.00**

Are existing FM service delivery models fit for purpose?

*Sandy McNaughton, BIFM Scotland Chair*  
*Mike Floyd, Managing Director, Atalian Servest FM*  
*Graham Box, Managing Director Scotland, Sodexo*

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Learning & development in FM: What's next?

*Michael Kenny, Soft Services Manager, FES FM*

*Fraser Talbot, Head of Professional Development, BIFM*

*Jo Manifold, Director of Learning & Development UK & Ireland, Sodexo*

*David Kentish, Director, Kentish & Co*

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Strategic FM and the importance of the informed client

*Preston Gan, Head of Business Services & Strategy, NHS Grampian*

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Developing the skills to deal with energy

*Sunil Shah, Managing Director, Acclaro Advisory*



**Thursday 13th September**  
**14.00-14.45**

How do international standards affect me?

*Stan Mitchell, CEO, Key FM, and former Chairman of BIFM*

**Thursday 13th September**  
**14.50-15.35**

Collaborating with procurement

*Panel:*

*Jim Howorth, Technical Area Manager, Cordant UKFM*

*Lee James, Business Development Director, Churchill Contract Services*

*Lucy Jeynes, Director, Larch Consulting*